

Ted Vincent
RR #2 Orillia, ON

October 22, 2009

Re: Life's a Trip 705-481-1011

To whom it may concern;

My name is Ted Vincent and I live in the Orillia area. My 87 year old mother lives in a Nursing home, also in Orillia, as suffers from mild dementia. Recently my daughter was planning to be married in Whitby, and as father of the Bride, I was not in a position to be able to look after transportation and care arrangements for my mother during this event.

We contacted Life's a Trip and met Rhonda who agreed to look after this for us. Rhonda has a great personality and meshed very well with my mother as she (my mother) has commented on attending the wedding with Rhonda in only the most positive and glowing terms.

Rhonda met with my family, including my mother in advance of the event, where arrangements were discussed and agreed to. Clothing for my mother was determined and delivered to Rhonda in advance so that there would be no looking for these items on the day of the wedding.

Rhonda arrived on time and provided excellent service to and from the wedding as requested. On arrival home, Rhonda had left voice and electronic mail messages to advise that they had arrived home with no issues or problems and commented that she and my mother had gotten along quite well.

I would like to comment that Rhonda was very focused on proper care for my mother, ensured that she had access to all required services and facilities, and fit into our significant family event quite seamlessly and comfortably.

I will certainly have no hesitation engaging Life's-a-Trip for future events with my mother, and would recommend this service to others.

To Rhonda, our personal thank you.

Ted Vincent